

MARINA VISITOR

INFORMATION

MARINAS IN THE HEART OF THE CITY



- CAUSEWAY
- SHIP POINT
- WHARF STREET
- JOHNSON STREET
- MERMAID'S WHARF
- FISHERMAN'S WHARF

ABOUT VICTORIA'S HARBOUR

The Victoria harbour is a gateway to British Columbia, Canada and is one of the most beautiful harbours in the world. The harbour has a long history that begins with its use by First Nations.

Recreational vessels and small cruise ships can moor in the centre of this heritage city, just steps from its historic streets and distinctive architecture. During the summer months, the harbour is the focus of festivals, live performance, music and arts and crafts.

Although a major tourist attraction, the Victoria harbour remains a working harbour with a rich mixture of activities. The harbour serves the cruise ship industry, whale watching and ecotourism, ship repairing facilities, a float plane aerodrome, marine industrial uses, an international ferry terminal and a water taxi service.

Greater Victoria Harbour Authority (GVHA) operates five port facilities: Mermaid's Wharf, Wharf Street to Johnson Street, Causeway/Ship Point, Fisherman's Wharf and Ogden Point, a deep water facility. The first four are located in Victoria's city centre. Transient moorage is offered at Wharf Street, Causeway, and Ship Point.



RESERVATIONS

While transient moorage is allocated on a first-come, first-served basis, reservations are accepted year round for vessels of all size. Reservations are also accepted for groups of four or more vessels.

During holiday long weekends and events being held in the Inner Harbour, reservations are recommended for all vessels.

Please refer to the events calendar on our website for a full event schedule or call the GVHA dock office for further details.

MOORAGE

Upon entering the Inner Harbour please hail GVHA dock crew on VHF channel 66A for moorage assignment. If Victoria is your port of entry into Canada, please report to the Canada Customs dock for clearance prior to requesting moorage.

For Customs enquiries call 1-800-461-9999.

All moorage rates, power rates and conditions are available for your reference at the GVHA marina office, the Causeway kiosk and on our website at www.victoriaharbour.org. We accept cash, cheque, debit, Visa, Mastercard and American Express.

Moorage fees are non-refundable and are due upon arrival at any GVHA facility. Please contact GVHA dock crew by radio or phone to arrange payment during business hours.

For arrival after business hours, payment envelopes and rate sheets are available at the Causeway kiosk. Please include all pertinent vessel information and the appropriate payment (including exchange rate and tax) in the envelope and submit in the kiosk drop box.

In case of non-payment of applicable moorage, vessel owners will be invoiced for overdue moorage and charged an additional invoicing fee.

GVHA transient marinas are equipped with 30 amp power pedestals. Wharf Street and Ship Point also have 50 amp power available. Potable water is available at all marinas for no additional cost for vessels moored at the facility.

In the event that all available transient dock space is filled, GVHA maintains a **mandatory rafting policy** required for all vessels within its facilities.



Please observe the Transport Canada Inner Harbour Traffic Scheme and Regulations at all times when boating in Victoria's Inner Harbour. It is available at GVHA and Transport Canada offices, or online at: www.tc.gc.ca/pacific/marine/pvts08.pdf

FACILITY POLICY

All persons, vessels and vehicles frequenting GVHA facilities do so at their own risk.

- GVHA prohibits the discharge of petroleum products, black water or any other non-biodegradable substance into the harbour waters.
- Power washing, scraping, sanding, painting or any type of construction is strictly forbidden at all GVHA facilities.
- Please do not place dinghies, ladders or any other potential obstructions on GVHA docks.
- In consideration of other marina visitors, please maintain respectable noise levels and keep any gatherings or other activities contained while moored at GVHA facilities. Quiet hours are to be observed from 10pm - 7am, Monday - Saturday, and 10pm - 10am, Sundays and holidays.
- While on the docks, children must be accompanied by an adult at all times.
- All pets must be on a leash and accompanied by their owners at all times. Owners are responsible for cleaning up any pet waste deposited at GVHA facilities by their pets.
- For safety reasons, do not engage in rollerblading or skateboarding or mount your bicycle or scooter on the GVHA docks or the Lower Causeway.



ADDITIONAL SERVICES

- Both gasoline and diesel **FUEL** are available from the Victoria Marine Fuels dock located at Fisherman's Wharf marina.
- **PUMPOUT SERVICES** are located at Fisherman's Wharf on finger 2 west. The self-serve system operates on tokens available from GVHA dock staff, the Victoria Marine Fuels dock or Grilligan's at Fisherman's Wharf. The Coast Harbourside Hotel marina also offers pumpout services.
- **GVHA's CRANE** is available for use by appointment for loads of up to 2 tons. Please contact Victoria Marine Fuels for scheduling and conditions of use.

Please reference the contact information on the reverse of this section for all additional services listed above.

Marine essentials

Fuel:		
Victoria Marine Fuels	Fisherman's Wharf	250.381.5221
Shell Gas (Propane)	100 Esquimalt Road	250.382.1813
Pumpout Station:		
Finger 2	Fisherman's Wharf	
Coast Harbourside	VHF 66A	250.360.1211
Charts:		
Crown Publications	106 Ontario Street	250.386.4636
Chandlery & Fishing Licences:		
Bosun's Locker	580 Johnson Street	250.386.1308
Capital Iron	1900 Store Street	250.385.9703
Divers:		
Ocean Marine Underwater Contractors		250.743.9174
Malcolm Dive Services (24 hour service)		250.888.5558
Marine repairs:		
Trotac Marine	85 Dallas Road	250.386.2341
Victoria Marine Electric	31 Erie Street	250.383.9731

Other amenities

Concierge Service/ Personal Shoppers:		
Autendyke concierge		250.813.0928 or 250.380.2713
Galley to Go		250.588.1276 or 250.588.4137
Banks:		
Bank of Montreal	1225 Douglas Street	250.389.2400
CIBC	1175 Douglast Street	250.356.4439
Royal Bank	1079 Douglas Street	250.356.4500
Scotia Bank	702 Yates Street	250.953.5400
TD Bank	1080 Douglas Street	250.356.4018
Boat Detailing:		
Before & After Detailing		250.389.1466 or 250.885.1466
Grocery:		
Market on Yates	903 Yates Street	250.381.6000
Thrifty Foods	475 Simcoe Street	250.544.1234
Ice:		
Hot Dog Kiosk	Lower Causeway	
7-11 Convenience Store	910 Government Street	
Internet Cafe:		
Stain Internet Cafe	609 Yates Street	250.382.3352
Liquor store:		
BC Liquor Store	22-230 Menzies	250.356.2883
Medical clinic:		
Downtown	622 Courtney Street	250.380.2210
James Bay	100 - 230 Menzies Street	250.388.9934
Pharmacy:		
Shoppers Drug Mart	1222 Douglas Street	250.381.4321
Postal outlet:		
Canada Post Office	706 Yates Street	250.386.1214
Taxi:		
Bluebird Cabs		250.382.4235
Yellow Cab of Victoria		250.381.2222 or 250.381-2242
Victoria Taxi		250.383.7111

GVHA provides this list of services solely for our customers information. GVHA does not endorse the products/services offered by any of the listed companies.



Greater Victoria Harbour Authority

107 - 1208 Wharf Street
Victoria, British Columbia, Canada V8W 3B9
Toll free: 1.877.783.8300
Local: 250.383.8326
Facsimile: 250.383.8306
email: moorage@victoriaharbour.org

VHF 66A
www.victoriaharbour.org



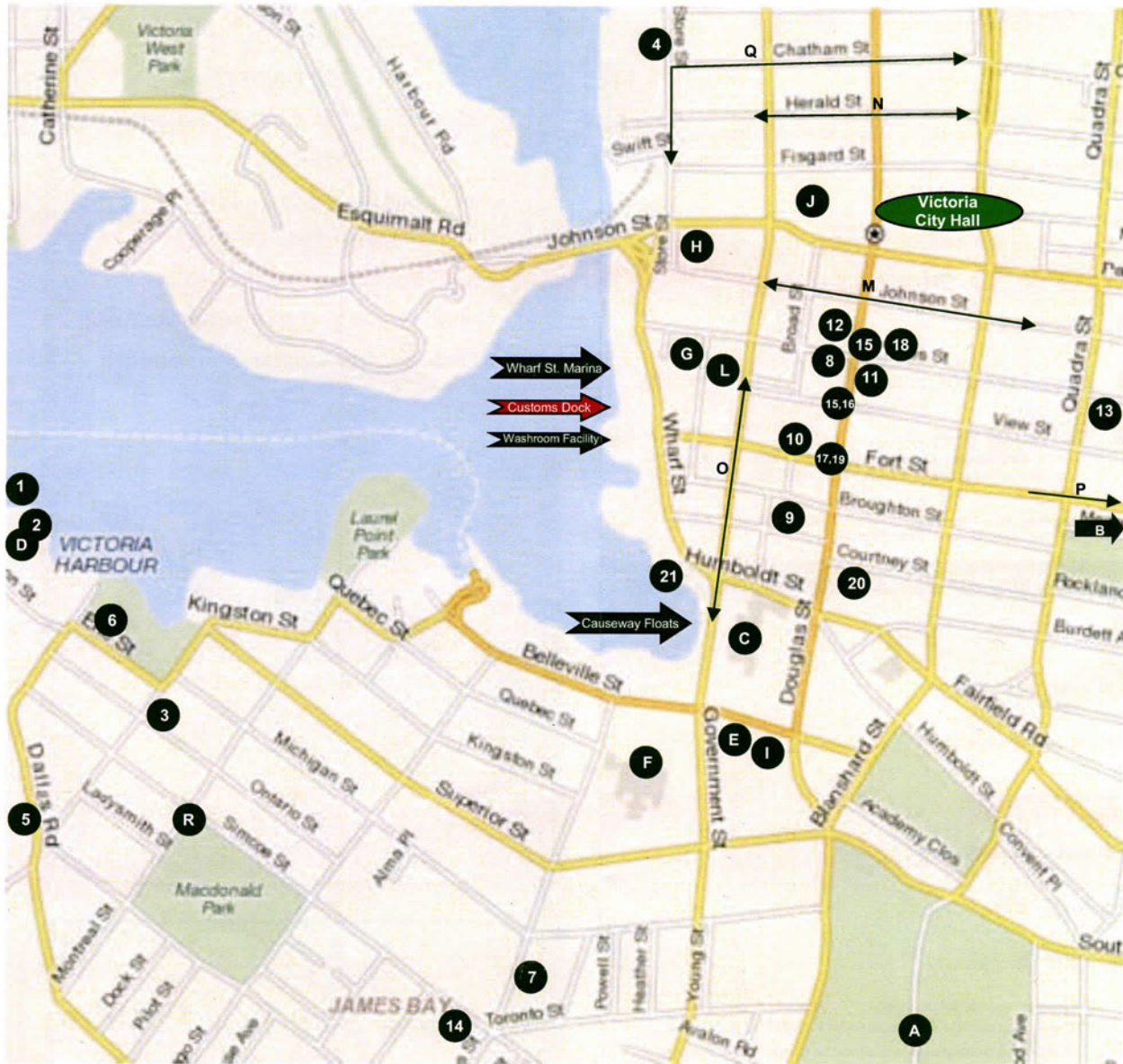
Amenities Information Map



We monitor channel

66A

Downtown Victoria



For other inquiries visit our kiosk on the causeway docks or the Tourism Victoria Info Center located on the Upper Causeway (1-800-663-3883 or 250-953-2033)

We monitor channel

66A

Marine Essentials

- | | | |
|----------|---|--------------|
| 1 | Victoria Marine Fuels
Fisherman's Wharf | 250-381-5221 |
| 2 | Pumpout Station
Finger 2 at Fisherman's Wharf | |
| 3 | Crown Publications (charts)
106 Ontario St. | 250-387-2432 |
| 4 | Capital Iron (Chandlery & Fishing Licences)
1900 Store St. | 250-385-9703 |
| 5 | Trolac Marine
85 Dallas Rd. | 250-386-2341 |
| 6 | Victoria Marine Electric
31 Erie St. | 250-383-9731 |

Other Amenities

- | | | |
|-----------|--|--------------|
| 7 | BC Liquor Store
101-225 Menzies St. | 250-953-3996 |
| 8 | Stain Internet Cafe
609 Yates St. | 250-382-3352 |
| 9 | Medical Clinic
622 Courtney St. | 250-380-2210 |
| 10 | Rexall Pharmacy
649 Fort Street | 250-384-1195 |
| 11 | Shoppers Drug Mart
1222 Douglas St. | 250-381-4321 |
| 12 | Canada Post Office
706 Yates St. | 250-386-1214 |
| | Grocery | |
| 13 | Market on Yates
903 Yates St. | 250-381-6000 |
| 14 | Thrifty Foods
475 Simcoe St. | 250-544-1234 |
| | Banks | |
| 15 | Bank of Montreal
1225 Douglas St. | 250-389-2400 |
| 16 | CIBC
1175 Douglas St. | 250-356-4439 |
| 17 | Royal Bank
1097 Douglas St. | 250-356-4500 |
| 18 | Scotia Bank
702 Yates St. | 250-953-5400 |
| 19 | TD Bank
1080 Douglas St. | 250-356-4018 |
| 20 | HSCB
869 Douglas St. | 250-388-5511 |
| | Ice | |
| 21 | Hot Dog Kiosk
Lower Causeway | |
| | Taxi | |
| | Bluebird Cabs | 250-382-4235 |
| | Victoria Taxi | 250-383-7111 |
| | Yellow Cab of Victoria | 250-381-2222 |

Local Points of Interest

- | | |
|----------|--|
| A | Beacon Hill Park and Petting Zoo |
| B | Craigdarroch Castle (1050 Joan Crescent) |
| C | Empress Hotel |
| D | Fisherman's Wharf |
| E | IMAX Theatre |
| F | Legislative Building |
| G | Maritime Museum |
| H | Market Square |
| I | Royal BC Museum |
| J | Centennial Square |
| K | Ship Point Night Market |
- ⇒ Local entertainers and an eclectic mix of local Victorian artisans showcase their finest handmade artwork in one of Victoria's best waterfront settings.
- Beginning June 10th to September 17th every Thursday, Friday and Saturday evening from 7:00 to 10:30 pm.

Precincts Downtown

- | | |
|----------|-----------------------------|
| L | Bastion Square |
| M | LoJo (Lower Johnson) |
| N | Historic Chinatown District |
| O | Government Street |
| P | Antique Row on Fort Street |
| Q | Design District |
| R | James Bay |

Downtown Victoria Art Galleries
⇒ Eighteen art galleries have joined forces to highlight the downtown art scene by creating a self-guided tour brochure. This brochure can be found at downtown galleries, the DVBA offices at 20 Centennial Square, local hotels and the Tourism Victoria Information Centre.

*** Arrows indicate that the location of the point of interest exceeds the bounds of this map**

Greater Victoria Harbour Authority

107-1208 Wharf Street

Victoria, British Columbia, Canada

V8W 3B9

Toll free: 1-877-783-8300

Local: 250-383-8326

Facsimile: 250-383-8306

Email: moorage@victoriaharbour.org

Website: www.victoriaharbour.org



Thank You For Staying
With Us!

GVHA Guest Information

Garbage and Recycling

Receptacles are available for vessel compactable garbage and recycling only.

- ▶ ***In the Inner Harbour:*** located beside the gangway on the Causeway Floats, Wharf Street Floats, and Ship Point.
- ▶ ***Fisherman's Wharf:*** located beside the Western gangway on the float, between docks 6 and 7.

Washrooms/ Shower & Laundry Facilities

Showers take \$ ~~1.00~~ ^{Loonies - 13.00} for 5 minutes of hot water. The washers and dryers are \$3 per load and take \$1 coins and quarters. Additional dryer time can be bought in 25¢ increments.

- ▶ ***In the Inner Harbour:*** Located in a gray A-Frame building with red trim on the Broughton Street Pier, beside the Customs dock. Facilities are available 24 hours a day. A door code is required to gain access.
There are also public washroom facilities located below the Tourist Info Centre (7 am to 10 pm, May 1 to September 30).
- ▶ ***Fisherman's Wharf:*** located in the Shoal Point building beside Moka House. Facilities are open to the public during daylight hours in the summer. After hours and in the winter, a card pass is required to gain entry (can be obtained from the Marina Office and requires a \$25 deposit). Floating washrooms located on the docks are for the use of restaurant/business patrons and are open during business hours.

GVHA Guest Information

Businesses and Services

The GVHA equally supports all businesses in Victoria's Inner Harbour. Here are just a few suggestions:

Airport Shuttle	Akal Airport Shuttle Bus	250-386-2525 or 1-877-386-2525
Banks	Bank of Montreal 1225 Douglas (Douglas & Fort)	250-389-2400
	CIBC 1175 Douglas (Douglas & View)	250-356-4211
	RBC 1079 Douglas (Douglas & Fort)	250-356-4500
	Scotiabank 702 Yates (Yates & Douglas)	250-953-5520
	TD Bank 1080 Douglas (Douglas & Fort)	250-356-4018
	Coast Capital Savings (Douglas & Fort)	250-483-7000
Charts	Bosun's Locker 580 Johnson (near Government)	250-386-1308
	Crown Publications 521 Fort (Fort & Langley)	250-386-4636
	Island Blue Print 905 Fort (Fort & Quadra)	250-385-9786
Chandlery/Marine Supplies		
	Bosun's Locker 580 Johnson (near Government)	250-386-1308
	Capital Iron 1900 Store (Store & Chatham)	250-385-9703
	Esquimalt Auto Marine Parts 624 Admirals (Esquimalt)	250-386-8877
	Sherwood Marine Center 6771 Oldfield (Saanichton)	250-652-6520
	Trotac Marine Ltd 85 Dallas (Ogden Point)	250-386-2341
	West Marine 2929 Douglas (near Burnside)	250-380-4097
Computer Service & Supplies		
	ReStart (Mac) 847 Yates (betw Blanshard & Quadra)	250-995-3020
	Compusmart 966 Yates (betw Quadra & Vancouver)	250-382-3475
	Paradon Computer Systems 360 Bay (near the bridge)	250-360-2331 or 250-360-1116
Currency Exchange		
	Customs House (across from Tourist Info Center)	250-389-6007
	Bay Center lower level	
	Bedford Hotel 1140 Government (betw Fort & View)	
	Grand Pacific Hotel 463 Belleville (beside the Legislature)	
	Any Bank listed above	

Customs	816 Government st. <i>on site (Customs dock) 1-888-226-7277</i> <i>local Victoria office 250-363-0222</i> <i>24-hour automated information service 1-800-461-9999</i>	
Detailing	Before & After Detailing	250-389-1466
Divers	Ocean Marine Underwater Contractors Ltd Scott Cooley Malcolm Dive Services (24 hours)	250-743-9174 250-381-5510 250-888-5558
Electrical	Bosun's Locker 580 Johnson (near Government) Victoria Marine Electric (adaptors) 31 Erie (near FW)	250-386-1308 250-383-9731
Fishing Licences	Capital Iron 1900 Store (Store & Chatham)	250-385-9703
Fuel	Victoria Marine Fuels Fisherman's Wharf Payless Gas (propane) 100 Esquimalt (Esq. & Tyee)	250-381-5221 250-382-3352
Groceries	Thrifty's (Menzies & Simcoe) Market on Yates 903 Yates (Yates & Quadra)	250-544-1234 250-381-6000
Hair Salons	Fish 1227 Broad (betw View & Yates) Wink 561 Johnson (betw Wharf & Government) Aveda 1150 Douglas (betw Fort & View)	250-388-3474 250-382-WINK 250-383-2832
Ice	Hotdog Stand Ship Point 7-Eleven 910 Government (Government & Courtney)	
Internet Café	Stain Internet Café 609 Yates (Yates & Government)	250-382-3352
Internet Service	Broadband Express	1-800-729-4603
Liquor Stores	Swiftsure LBW (Days Inn) 427 Belleville (Belleville & Oswego) The Strath (Strathcona Hotel) 919 Douglas (Douglas & Courtney) BC Liquor Store (Menzies & Simcoe)- across the street from Thrifty's grocery store	250-384-0212 250-370-9463
Marine Repairs	Mercury Marine 89 Dallas (Ogden Point) Victoria Marine Electric 31 Erie (near FW) Philbrooks Boatyard Sidney	250-385-1457 250-383-9731 250-656-1157
Medical Clinics	James Bay Walk-In Clinic (M-Sa) Menzies & Simcoe Downtown Medical Centre (M-F) 622 Courtney (Courtney & Gordon, betw Government & Douglas)	250-388-9934 250-380-2210

Hospitals	Royal Jubilee Hospital 1945 Bay St.	250-370-8000
	Victoria General Hospital 1 Hospital Way (near Saanich)	250-727-4212

Pharmacies	Rexall 649 Fort (Fort & Broad)	250-384-1195
	Shoppers Drug Mart (Douglas & Yates)	250-381-4321
	People's Pharmacy (Government & Belleville – 'Crystal Gardens')	

Postal Outlets	Canada Post (Fort & Blanchard)	250-386-1214
	Shoppers Drug Mart (Douglas & Yates)	250-381-4321
	Thrifty's (Menzie's & Simcoe)	250-544-1234

Pump Out	Fisherman's Wharf, finger 2	VHF 66A/250-383-8326
	Coast Hotel Harbourside Marina	VHF 66A/250-360-1311

Restaurants

Dinner

Seafood	Pescatores (Humbolt & Government)	250-385-4512
	Nautical Nellie's 1001 Wharf (Wharf & Broughton)	250-380-2260
	Wharfside Eatery 1208 Wharf St.	250-360-1808
Italian	Ferris' Oyster Bar & Grill 536 Yates St. (Yates & Wharf)	250-382-2344
	Pagliacci's 1011 Broad (Fort & Broad)	250-386-1622
	Il Terrazzo 555 Johnson (Johnson & Government)	250-361-0028
Thai	Siam 512 Fort (Fort & Wharf)	250-383-9911
	Baan Thai 1117 Blanshard (Fort & Blanshard)	250-383-0050
	Little Thai Place 1839 Cook Street	250 477 8900
Japanese	Azuma Sushi 615 Yates (Government & Yates)	250-382-8768
	Shiki Sushi 787 Fort (Fort & Blanshard)	250-381-8370
Mexican	Santiago's 660 Oswego (Belleville & Oswego)	250-388-7376
	Café Mexico 1425 Store (Market Square)	250-386-1425
Chinese	Forum Seafood Restaurant 612 Fisgard (Chinatown)	250-592-1178
	Don Mee 538 Fisgard (Chinatown)	250-383-4032
Indian	J.R.'s India Curry House (Fort & Wharf)	250-361-9000
	Da Tandoor 1010 Fort (Fort & Vancouver)	250-384-6333
Vietnamese	Pho Vy 772 Fort St (Fort & Blanshard)	250-385-5516
	Saigon Night 915 Fort St (Fort & Quadra)	250-384-2971
Pubs	Irish Times 1200 Government (Bastion Square)	250-383-7775
	Bard & Banker 1022 Government St (Government & Broughton)	250-953-9993
	Swan's Brewpub 506 Pandora (Wharf & Pandora)	250-361-3310
	The Sticky Wicket 919 Douglas St (Douglas & Courtney)	250-383-7137
Pizza	The Joint 1219 Wharf (near Yates)	250-418-8889
	Pacific Rim 1001 Douglas (Douglas & Broughton)	250-385-7746
Outdoor Patio	Wharfside Eatery 1208 Wharf St.	250-360-1808
	Milestones Lower Causeway	250-381-2244

Breakfast

Swan's 506 Pandora (Wharf & Pandora)	250-361-3310
John's Place 723 Pandora	250-389-0711
Penelope's Café 739 Pandora	250-384-6060
Willie's Bakery Café 537 Johnson st.	250-381-8414
The Blue Fox Café 101-919 Fort st	250-380-1683
Floyd's Diner 866 Yates st.	250-381-5114
Smitty's Restaurant 850 Yates st	250-383-5612
Cup of Joe Café 1-230 Menzies st.	250-380-2563
Dutch Bakery 718 Fort st.	250-385-1012
Spas	
Eco Chic Aveda Spa 1150 Douglas (near View)	250-388-4419
Magnolia Hotel & Spa 623 Courtney (Courtney & Gordon)	250-920-7721
Sapphire Day Spa 714 View (View & Douglas)	250-592-4275

Taxis

Bluebird Cabs	250-382-4235 or 250-382-8294
Empress Taxi	250-381-2222 or 250-656-5588
Victoria Taxi	250-383-7111